

SERVICE PRICE LIST

		Price Excl VAT
1	Workshop	
	Troubleshooting/Remote access	1500 SEK/h
	One-time control on equipment	1200 SEK
	Service, repair	1100 SEK/h
	Programming (computer-PLC):	1300 SEK/h
	CAD-construction	1200 SEK/h
	Education	1300 SEK/h
1a	Shortened response time	
	Troubleshooting started within 24h	2500 SEK/case
	Troubleshooting started within 8h	4800 SEK/case
2	On site customer	
	Service, repair	1300 SEK/h
	Programming (computer-PLC)	1300 SEK/h
	Education	1500 SEK/h
3	Work outside business hours	
	hours outside weekdays 08-17	2 x regular fees
4	Travel cost	
	Traveling time (weekdays)	575 SEK/h
	Traveling time (weekend)	850 SEK/h
	Train	Economy class
	Car	5,5 SEK/km
	Flight	Economy class
	Taxi	Invoice
	Hotel	Standard**** class Hotel
	Note: 5 % administration fee	
5	Response Time	
	Belach shall respond on initial customer service requests within 72 hours.	
6	Guarantee service	
	In case of component failure repair or replacement component and working hours will not be charged. If failure was caused by customer connection, installation, misuse or missed maintenance the complete cost shall be charged.	
7	Installation	
	Material needed for connecting Belach equipment to customer supplied media will be charged for purchase price + 20%.	
8	Service agreement contract	
	Belach offers individual service contracts to customers with shortened response time and reduced hourly fees.	

Skogås, 17/01/2022
Belach Bioteknik AB

SERVICE PRICE LIST*

		Price Excl VAT
1	Service work at Belach workshop	
	Troubleshooting/Remote access	145 EUR/h
	One-time control on equipment	116 EUR
	Service, repair	110 EUR/h
	CAD-construction	116 EUR/h
	Education	126 EUR/h
1a	Shortened response time (remotely)	
	Troubleshooting started within 24h	243 EUR/case
	Troubleshooting started within 8h	470 EUR/case
2	On Customer site	
	Service, repair	126 EUR/h
	Programming (computer-PLC)	126 EUR/h
	Education	145 EUR/h
3	Work outside business hours	
	hours outside weekdays 08-17	2 x regular fees
4	Travel cost	
	Traveling time (weekdays)	470EUR/occasion
	Traveling time (weekend)	660 EUR/occasion
	Train	Economy class
	Car	0,5 EUR/km
	Flight	Economy class
	Taxi	upon invoices
	Hotel	Standard**** class Hotel
5	Response Time	
	Based on the request of urgency Belach shall respond on initial customer service requests within 8-72 hours.	

*1EUR=10,3SEK

The prices can be adjusted in case the EUR/SEK exchange rate shall change more than +/-5%.